



Terms and Conditions

2026

(signature required at the end of the document)

By accessing our website www.mantamaria.com, you will find all the information clearly presented, and you can easily make reservations through the email: info@mantamaria.com.

The website provides information on [all the dive spots we operate](#), so you should pay attention to the level of certification required when making your reservation and/or the reservation of underage divers.

All services must be paid in advance by bank transfer or another payment method.

- 50% at the time of booking;
- 50% up to 30 (thirty) days prior to the arrival date;
- Extras will be paid at check-in or check-out;
- All packages are personal and non-transferable.

Cancellation policy: After the reservation is made, in case of no-show, the total amount is due and no refund will be issued.

If the client does not show up due to illness, upon presentation of a medical certificate confirming incapacity to participate in the activity, the amount paid may be converted into a voucher to be used later (valid for one year).

The non-completion of dives will not be refunded.

Mantamaria always conducts 2 consecutive dives on each trip. Failure to complete them will not be refunded.

- There are dive spots subject to additional fees;
- **Nitrox:** subject to availability.
- **Offshore dives:** Dives at offshore spots require at least Advanced Open Water Diver certification and/or 25 logged dives (subject to evaluation by the Dive Center Director).
- **Failure to meet the requirements mentioned above requires an extra guide service at an additional cost (advance booking required). The same applies to JUNIOR OPEN WATER divers.**

Note: Reservations have minimum participant numbers and capacity limits, so early confirmation is recommended.

1 – Check-in/ Check-out:

- You should present yourself at the Dive Center, **whenever possible**, on the day before or at least thirty minutes before the scheduled departure time;
- You must present your diver certification, personal dive insurance (or liability terms), medical certificate (or completion of the medical questionnaire), logbook, and booking form;
- All documents presented, after reservation confirmation, must be signed and sent in advance to the email info@mantamaria.com;
- Request any necessary equipment (rental);
- It is mandatory to have dived within the **last 6 months**; otherwise, you will be required to do a **REFRESH DIVE** at an additional cost (subject to evaluation by the Dive Center Director).

2 - Equipment

- The Dive Center provides all necessary equipment for **rental**;
- In case of loss or damage to this equipment by the client, **the cost of a new replacement will be charged at the end of the dive.**

3 - Briefing:

- **The client must listen carefully to and follow the instructions given by those responsible for the briefing;**
- Briefings may be conducted at the Dive Center facilities or at the dive site (boat), at the discretion of the staff.

4 - Dives:

- The Dive Center **always conducts two consecutive dives on each trip**, which may take place in the morning or afternoon;
- Failure to complete the dives, for reasons beyond the Dive Center's control, will not be refunded, transferable, or rescheduled;
- The Dive Center reserves the right to cancel or postpone activities due to unforeseen circumstances, such as weather, logistical, or environmental conditions. In such cases, an adjustment to the dive package may be made.

5 - Code of conduct:

- **Any unacceptable behaviour by the Customer at the Dive Center, whether with STAFF and/or other customers, will result in the immediate termination of services without the right to a refund;**
- You must accept and respect the decisions of the Diving Center staff regarding diving activities;
- Know and comply with diving laws and regulations, including those governing marine reserves

6 – Other activities:

- Activities such as Snorkeling, Boat Trips Around the Island and Short Boat Tours are always conditioned to the minimum number of persons as well as favorable weather conditions.

7- Minors under 16 Years

- For minors under 16 years old, the guardians must sign a liability waiver declaring that the minor is physically and mentally fit to participate in the activity.

8- Personal Data Protection:

Personal data protection policy:

- I have read and accept the "Personal data protection policy" of Mantamaria.
- Consent for the processing of personal data**
- During the dive trips or events, images or videos can be captured.
- I allow the processing of personal data** by Mantamaria, for matters such as diving activities and courses or any kind of events.

9- Observations:

1. In order to avoid inconvenience due to cancellation / no-show of any of the dive center services, **we advise travel insurance that covers such matters;**
2. The act of reservation implies the acceptance of all of the above rules.
3. I hereby confirm with my signature that I have read and accepted the Terms and Conditions of Mantamaria Lda, which were given to me for my acknowledgement:

Signature: _____ Date: _____