



Terms and Conditions

2024

(signature at the end of document mandatory)

- On our website www.mantamaria.com you will find all the information in a clear and easy way, and you can make your reservations by e-mail: info@mantamaria.com.
- The website provides details of all the dive sites we operate, so you should pay attention to the level of certification when making your booking and/or booking underage divers.

All services must be paid in advance (We accept payments by bank transfer or other)

- 50% to secure the booking;
- 50% - 30 days before the arrival;
- Extras must be paid at the check-out;
- All packages are personal and non transferable.

Cancellation policy: Once a reservation has been made and in the event of a no-show, there will be no refund of the amount paid. The amount paid can be converted into a voucher for later use (valid for one year).

No refund will be given for diving not carried out.

- There are dive sites subject to extra fees;
- **Nitrox:** subject to availability.
- **Offshore dives:** Diving in offshore spots requires a minimum of Advanced Open Water Diver certification and/or 25 logged dives (subject to analysis by the dive center director).
- **Failure to comply with the above requirements implies an extra guide service at an additional cost (requires advance booking). The same applies to OPEN WATER JUNIORS divers.**

Note: Bookings have a minimum number of participants and capacity limits, so please confirm in advance.

1 - Check-in for diving:

- You must present yourself at the Dive Center **whenever possible on the previous day**, if not at least thirty minutes before your scheduled departure time;
- You must present your diver certification, personal diving insurance (or terms of responsibility), medical certificate (or fill in the medical questionnaire) and logbook;
- Request the necessary equipment;
- Fill out the registration (Booking Form);
- It is a mandatory condition to have dived less than **6 months ago**, otherwise you will have to make a **REFRESH DIVE** with additional cost.

2 - Equipment:

- The Dive Center provides the necessary equipment for **rental**;
- In case of loss or damage of that equipment, by the client, he/she will pay the equivalent of a new equipment at the end of the dive.



3 - Briefing:

- **You must listen carefully and follow the instructions of those responsible for the briefing;**
- The briefing may be conducted on the premises of the dive center or upon arrival at the dive site (boat), at the discretion of the person responsible for the briefing.

4 - Dives:

- The Dive Center always makes *two dives* in each trip;
- If the dives are not made for any reason unrelated to the Dive Center, they will not be refunded, transferable or replaced;
- The Dive Center reserves the right to cancel or postpone activities due to unforeseeable circumstances, such as weather, logistical or environmental conditions. In these cases, the diving package may be readjust.

5 - Code of conduct:

- **Any unacceptable behavior by the Customer at the Dive Center, whether with STAFF and/or other customers, will result in the immediate termination of services without the right to a refund;**
- You must accept and respect the decisions of the Diving Center staff regarding diving activities;
- Know and comply with diving laws and regulations, including those governing marine reserves.

6 – Other activities:

- Activities such as Snorkeling, Boat Trips Around the Island and Short Boat Tours are always conditioned to the minimum number of persons as well as favorable weather conditions.

7 - Personal Data Protection:

Personal data protection policy:

- I have read and accept the "Personal data protection policy" of Mantamaria.
- Consent for the processing of personal data.**
- During the dive trips or events, images or videos can be captured.
- I allow the processing of personal data** by Mantamaria, for matters such as diving activities and courses or any kind of events.

For more information click here www.mantamaria.com

Observations:

1. In order to avoid inconvenience due to cancellation / no-show of any of the dive centers services, we advise travel insurance that covers such matters;
2. The act of reservation implies the acceptance of all of the above rules.
- 3.



I hereby confirm with my signature that I have read and accepted the Terms and Conditions of Mantamaria Lda, which were given to me for my acknowledgement:

Signature: _____ **Date:** _____