



Terms and Conditions

(signature at the end of document mandatory)

- On our website www.mantamaria.com or divecenter.mantamaria.com you will be able to easily find all necessary information to make your booking through the following email: info@mantamaria.com;
- Our website provides all the information about our dive sites, therefore, you should pay attention to the required certification level when you make your booking and/or book for divers under 18 years old.

All services must be paid in advance (We accept payments by bank transfer or other)

- 50% to secure the booking;
- 50% - 30 days before the arrival;
- Extras must be paid at the check-out;
- All packages are personal and non transferable;
- **Cancellation:** 30 days before the arrival;
- Some dive spots are subject to extra fees;
- **Nitrox:** according to availability and in case of equipment breakdown or rupture, which may make it impossible to supply the same, the Center cannot be held responsible.
- **Offshore dives:** The dives in offshore spots implies at least Advanced Open Water certification and 50 logged dives.
- **Note:** The bookings have minimum numbers of participants and capacity limits, [its confirmation is convenient.](#)

1 - Check-in for diving:

- You must present yourself at the Dive Center whenever possible on the previous day, if not at least thirty minutes before your scheduled departure time;
- Present your Diver Certification, Personal Dive Insurance, Medical Certificate (and filling out the medical questionnaire and term of responsibility.) and logbook;
- Request the necessary equipment;
- Fill out the registration (Booking Form);
- It is a mandatory condition to have dived less than **6 months ago**, otherwise you will have to make a **REFRESH DIVE** with additional cost.

2 - Equipment:

- The Dive Center provides the necessary equipment for **rental**;
- In case of loss or damage of that equipment, by the client, he/she will pay the equivalent of a new equipment at the end of the dive.

3 - Briefing:

- You must listen carefully and follow the instructions of those responsible for the briefing;
- The briefing may be conducted on the premises of the dive center or upon arrival at the dive site (boat), at the discretion of the person responsible for the briefing.

4 - Dives:

- The Dive Center always makes **two dives** in each trip;
- If the dives are not made for any reason unrelated to the Dive Center, they will not be refunded, transferable or replaced;
- The Dive Center reserves the right to cancel or postpone activities due to unforeseeable circumstances, such as weather, logistical or environmental conditions. In these cases the dive package may be readjusted.

5 - Code of conduct:

- Any unacceptable behavior, carried out by the Client, in the Dive Center, either with the **STAFF** and/or other clients will result in immediate termination of services without right to a refund of the amounts paid;
- Must accept and respect the decisions of the Dive Center staff, regarding diving activities;
- Know and comply with the diving laws and regulations, including, those that regulate marine reserves;
- Complaints must be made immediately in the respective Complaint Book.

6 - Cancellation/No-Show:

- After booking and in case of no-show without prior notice of at least **30 days (thirty days)**, there will be no refund of the amounts paid;
- Being the holder of a diving package, the pre-established dates will have to be met and in case of giving up one or more dives will be discounted from the referred package and will not be refunded.

7 – Other activities:

- Activities such as Snorkeling, Boat Trips Around the Island and Short Boat Tours are always conditioned to the minimum number of persons as well as favorable weather conditions.

8 - Personal Data Protection:

Personal data protection policy:

- I have read and accept the "Personal data protection policy" of Mantamaria.
- Consent for the processing of personal data.**
- During the dive trips or events, images or videos can be captured.
- I allow the processing of personal data** by Mantamaria, for matters such as diving activities and courses or any kind of events.

For more information click here www.mantamaria.com

Observations:

1. In order to avoid inconvenience due to cancellation / no-show of any of the dive centers services, we advise travel insurance that covers such matters;
2. The act of reservation implies the acceptance of all of the above rules;

I hereby confirm with my signature that I have read and accepted the Terms and Conditions of Mantamaria Lda, which were given to me for my acknowledgement:

Signature: _____ Date: _____